



Conflict Resolution Center
of SANTA CRUZ COUNTY



Please consider making a **donation** to CRC in support of our programs. You may send us a check or donate with your credit card on our website.

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of SANTA CRUZ COUNTY

614 Ocean Street
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831.475.6117

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www.crsantacruz.org



[@ConflictResolutionCenter
ofSantaCruzCounty](https://www.facebook.com/ConflictResolutionCenterofSantaCruzCounty)

**The Conflict Resolution Center
offers affordable, accessible
mediation and training services**



About CRC:

Conflict Resolution Center of Santa Cruz County has provided mediation services in Santa Cruz County since 1986.

Our programs address conflict at all stages - from prevention to intervention - in our homes, neighborhoods, schools, workplaces, and courts.

We work with individuals, groups, schools, nonprofits, businesses, and government agencies. We help resolve conflicts in a safe, confidential, neutral process, assisting clients to reach an agreeable solution to their problems.

Our services are affordable and available in English and Spanish. We have a small staff and a diverse pool of highly trained and skilled volunteers.



Benefits of Mediation:

- ✓ **Effective in 90% of cases**
- ✓ **Private and Confidential**
- ✓ **Affordable and Fast**
- ✓ **Tailored to Your Needs**
- ✓ **Mutually Beneficial Solutions for all Participants**

We Can Help. Contact us:

831-475-6117

info@crsantacruz.org



Our Services:

COMMUNITY MEDIATION

Helps people resolve conflict between family members, parents and teens, neighbors, roommates, landlords and tenants, homeowner association and more

WORKPLACE MEDIATION & TRAINING

Promotes respectful communication and cooperative problem solving in the workplace

RESTORATIVE JUSTICE

Offers victim-offender dialogues, victim-awareness classes, neighborhood courts, parent-teen mediations, and re-entry mediations with justice-involved persons

AFFORDABLE DIVORCE MEDIATION

Provides efficient, affordable, task-focused mediation, helping people finalize their divorce decisions

TRAINING

Presents regularly scheduled customized & public training on conflict management & resolution, mediation & communication skills

SCHOOL-BASED PROGRAM

Encourages positive discipline and respectful school climate, through restorative practices and conflict resolution education

GROUP FACILITATION

Promotes effective community dialogue

SMALL CLAIMS COURT PROGRAM

Mediates small claims cases at the court or mediates cases before they get to court